



March 26, 2020

All Federation Member Utilities  
Distributed by Email

**Re: COVID-19 Pandemic / Essential Services**

---

The Government of Alberta and your Local Authority have provided Directives regarding curtailing activities during the current COVID-19 Pandemic. In summary, corporations and individuals are to curtail or limit activities in accordance with Alberta Government Directives and any Directives of the Local Authority in which your utility operates. Activities that are essential are only curtailed to the extent that individuals must conduct themselves in accordance with health advisories that tend to limit the spread of COVID-19.

Some of the services that your utility provide are “essential” within the broad definition provided by the Alberta Government. As such, please consider this letter as your direction and authority to continue to provide essential services such as responding to fire call-outs, odorant concerns, lack of supply issues or any other situation where a safety or health issue arises and industry practice mandates that such issue be attended to.

If the presence of your service personnel is questioned in light of COVID-19 Directives, please present this letter as your authority to provide the essential service. Any inquiries that arise from production of this letter should be directed to Executive Director Tom Kee at 780-446-2755 (cell).

Please always bear in mind that the personal safety of your employees is always a concern to us and we reiterate the need that when responding to emergent calls that your personnel be protected from COVID-19 transmission to the greatest extent possible.

Yours truly,

**Tom Kee**  
**Executive Director**  
**Federation of Alberta Gas Co-ops Ltd.**